An in-depth look at the certification creation workflow

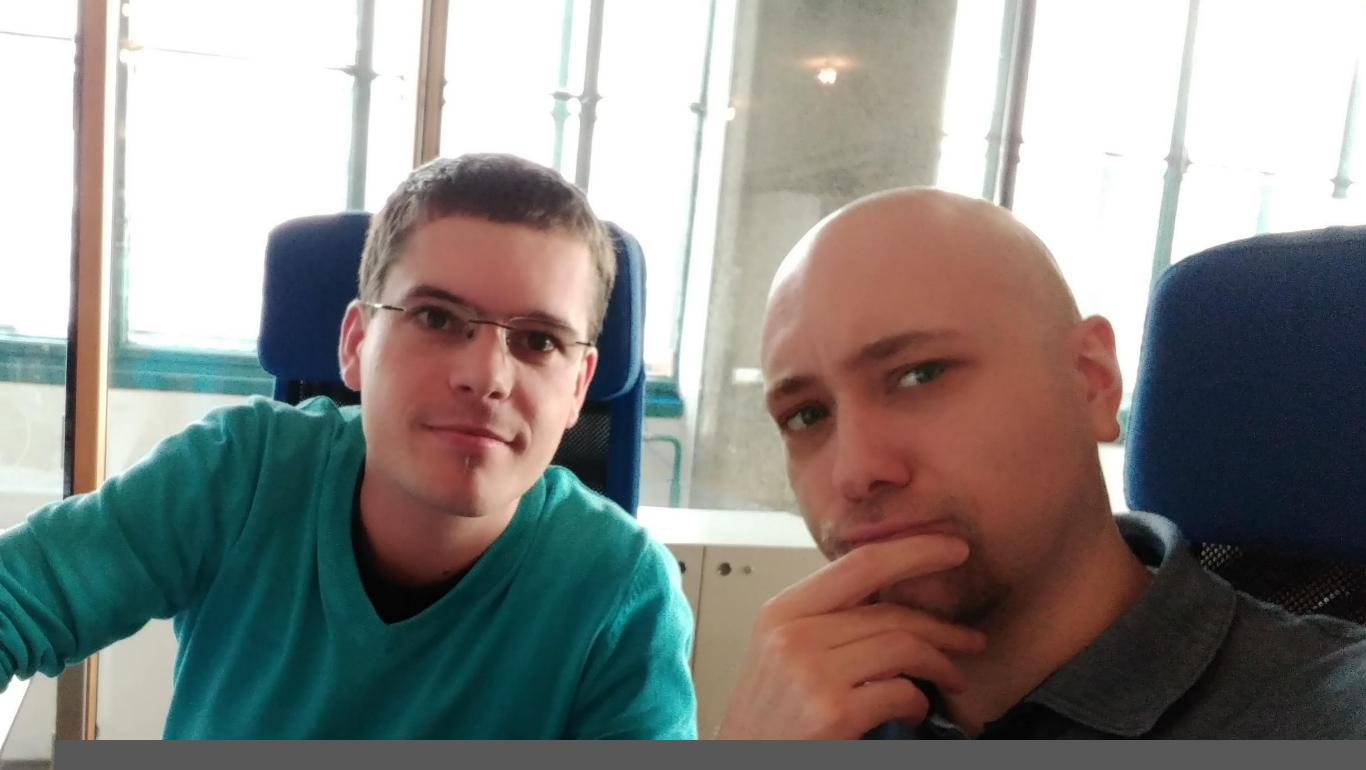
V

Wow.. I should choose shorter titles

Florian Weiss

florian.weiss@skilldisplay.eu@WeissheitenWien

a certified the till got



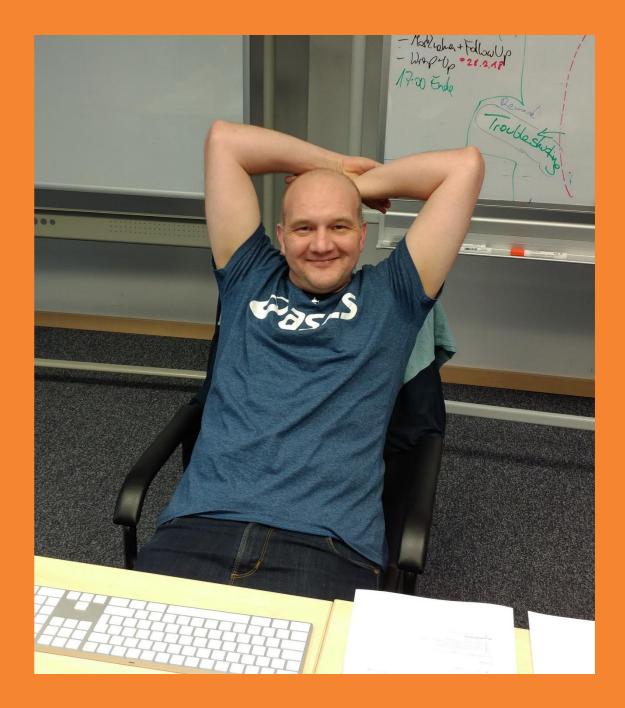
Who creates the certifications?

Education Committee

Lead Marc Willmann Co-Lead Tom Novotny

Certification Team Leads

TCCETom NovotnyTCCIMarc WillmannTCCDAndreas WolfTCCCPeter Pröll



Certification in 7 LTS

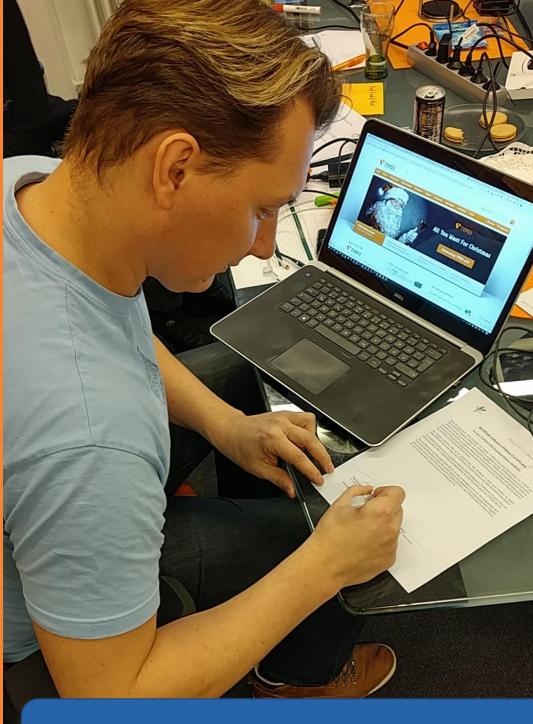


Who cares?

Tell me about the 8 LTS workflow

Certification in 8 LTS

Goals



B Ensure certification quality



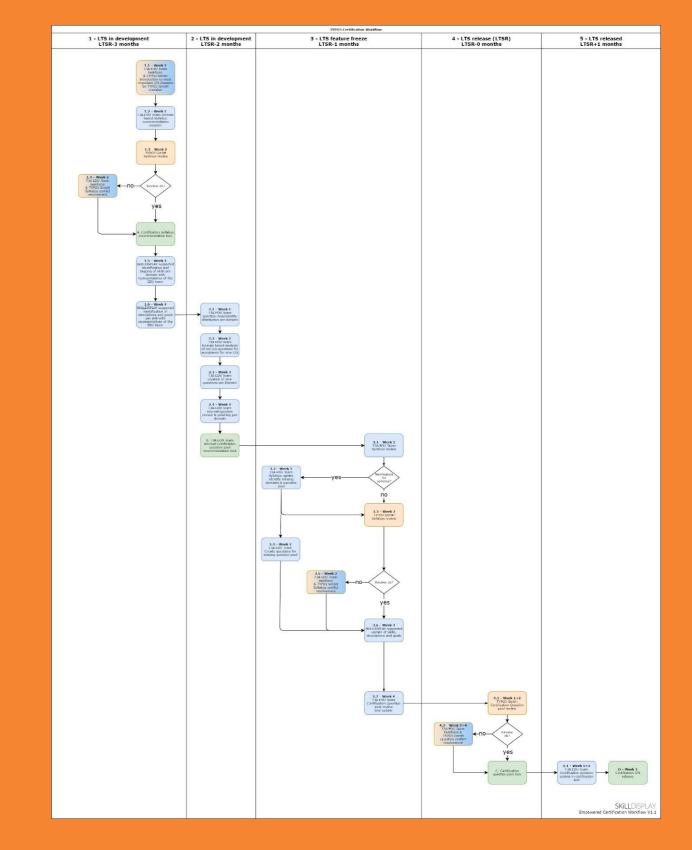
Increase accessibility



Chart community knowledge

A LOOK AT THE WORKFLOW

Yeah, like I can see anything on that image pal...





Cerfication workflow overview

1: Syllabus draft

LTS in development

- Certification team creates a draft
- Review by TYPO3 GmbH
 representative



Basic knowledge for Editors

The editor has a basic understanding and knowledge about:

- Accessibility
- SEO (On-Page)
- Media formats (JPG, GIF, PNG, AVI, MPEG...)
- Copyright and Data Protection

- Syllabus TCCE 8 LTS excerpt

"We should give editors the answer to the question: Should I call at the TYPO3 GmbH if I can't log into my Back End?"

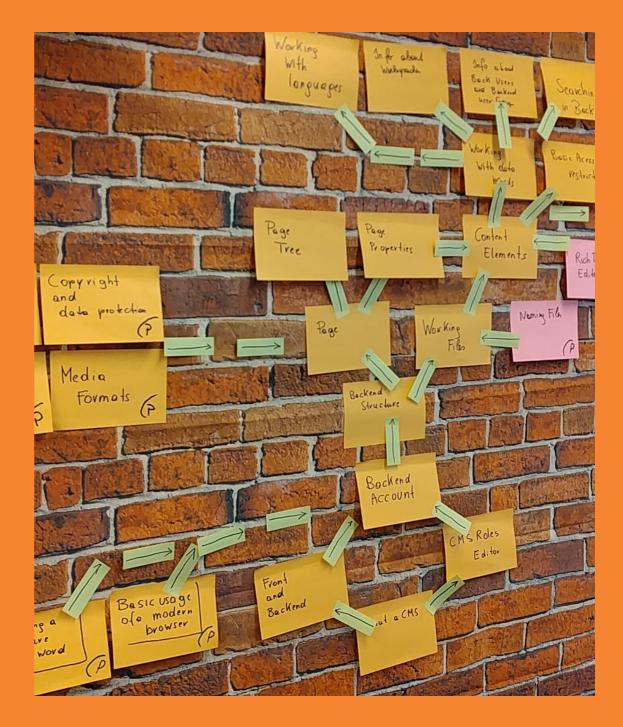
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– Anja Leichsenring, TYPO3 GmbH

2: Workshop

LTS in development

- SKiLLDiSPLAY supported
 optional step
- Certification team and GmbH representative refine Syllabus and break down the knowledge needed into dependent skills



Over the course of the skill creation process the TCCI 8 LTS Syllabus has been refined 4 times

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Statistic from the TCCI Workshop



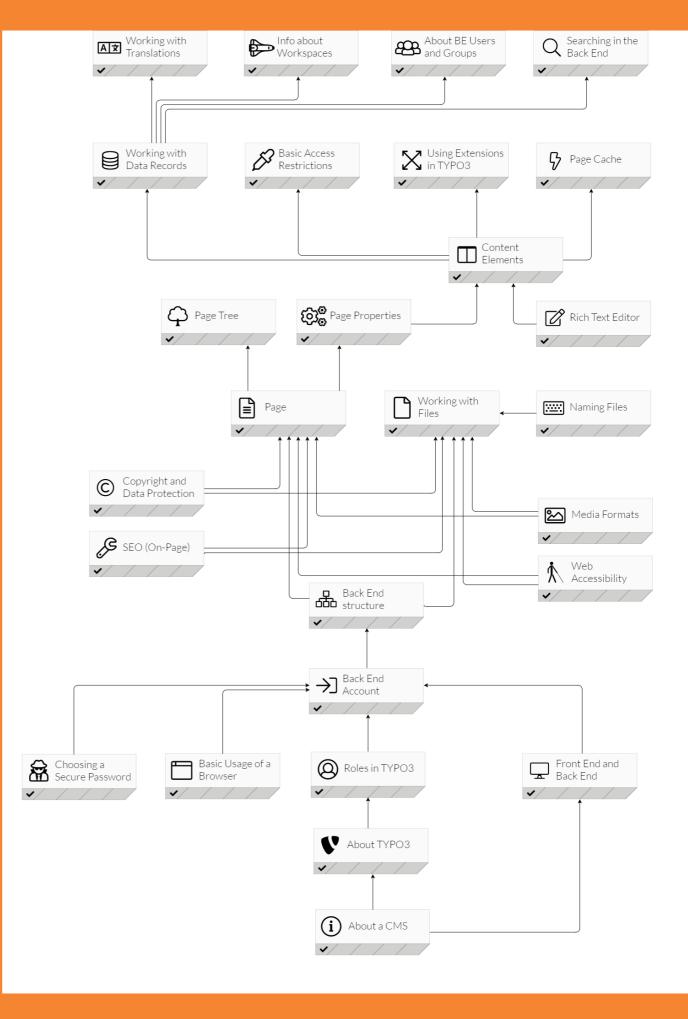
Media Formats TYPO3 CMS Certified Editor - LTS 8

Your certifications Description Goals Overview of common media formats used on the web • I know which media formats can generally be used Self-SkillUp \checkmark in web applications. and their restrictions. • I know which media formats can be used in Links Educational-SkillUp TYPO3. E <u>File Guid</u>e SKILL UP Certification-SkillUp Tags basics, files, video, audio, documents SKILL UP Business-SkillUp SkillUp Statistics Certified users SKILL UP Wolfgang Wagner 4 Create SkillUp embed link 1 Tobias Siegler jweiland.net Florian Weiss

Example skill

TYPO3 CMS Certified Editor

SkillTree TYPO3 CMS Certified Editor



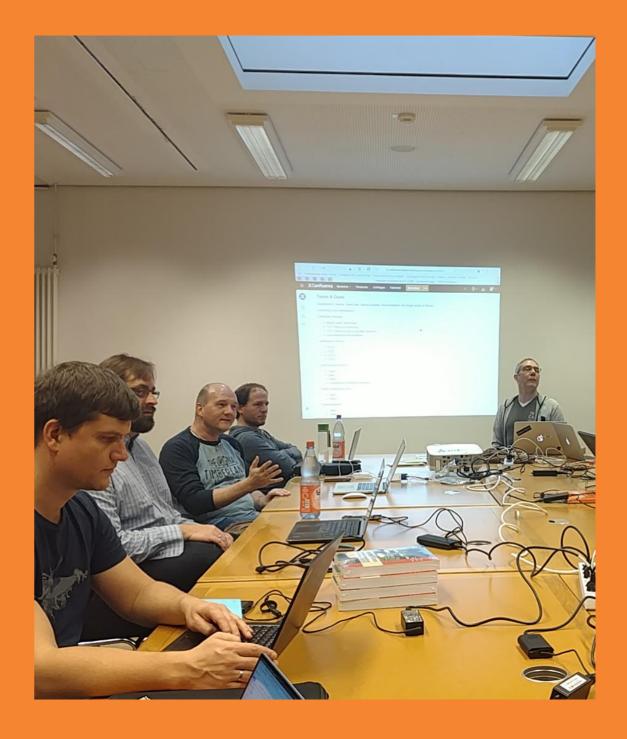
3: Questions creation

LTS in development

Certification team creates
 questions

V

TYPO3 GmbH representative reviews questions



 Hillarious quote about a certification question, which cannot be published, due to NDA reasons

"Which of these tasks are responsibilities of the TYPO3 Editor? [2]"

A: Creating new backend usersB: Editing TypoScript templatesC: Creating new pagesD: Installing extensionsE: Editing Content Elements

V

Pre-Exam test question for TCCE

4: Finalization

LTS feature freeze

- Certification team evaluates if syllabus/question/(skill) additions are needed
- TYPO3 GmbH representative reviews changes



5: Beta test

One month after LTS release

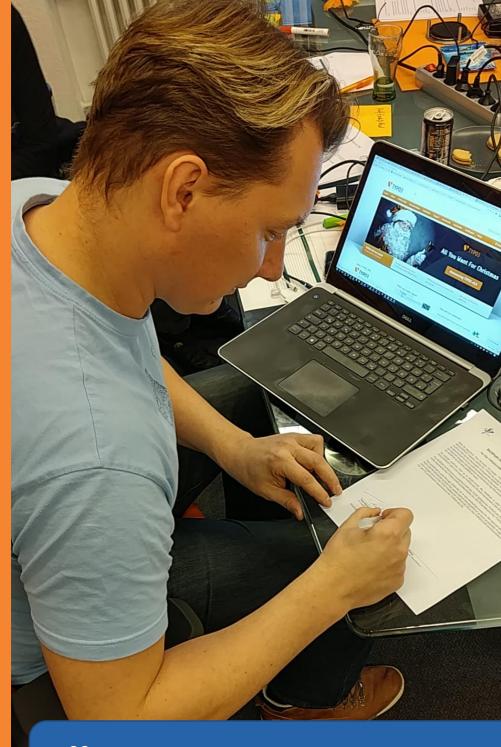
Certification questions get
 tested



Beta-Test Exam Pools	3
Participants	12
Questions per exam	50
Cutting-score	75 %
Participants passed	8 (67 %)
Participants NOT-passed	4 (33 %)
Question pool	144
Questions with false answers	77
4 times false answered questions	2
3 times false answered questions	5
2 times false answered questions	25
1 times false answered questions	45

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- TYPO3 CMS Certified Editor Beta-Test statistics



Ensure certification quality

- Review by people close to the core team by involvement of the TYPO3 GmbH
- Better scheduling/release estimation via a transparent workflow
- Re-evaluation and improvement of the Syllabus during creation of skills
- Analysis of current documentation status at skill creation time
- Beta-Tests for exams before release

- Offer live-certifications at many events
- Certification tool in evaluation
- Skills with detailed descriptions and goals for preparation
- Eliminate/Improve demotivating questions during Beta-Exams
- Consistency in communication by involvement of partners



- Cooperation with GmbH to optimize pre/post-certification workflow (snail-mailing, etc.)
- Remove "black-void" between certified and noncertified status via the help of partners (e.g.: selfverifications on SkillDisplay)
- Evaluation via anonymized (Beta) exam statistics



CURRENT STATE 8 LTS







- TCCE Complete workflow for 8 LTS done
- TCCI Question creation
- TCCD Skill refinement

RESOURCES



Syllabus To be announced

V

SkillPath https://www.skilldisplay.eu/en/skillpaths/cms-certified-editor-lts-8/



Syllabus To be announced

SkillPath https://www.skilldisplay.eu/en/skillpaths/cms-certified-integrator-8-lts/

PLANS FOR 9 LTS

 New workflow introduced and tested with established 8 LTS (no feature freeze cycle necessary)

V

 The TYPO3 Education Committee currently aims for certification release according to the workflow for 9 LTS



#CertiFUNcation 2018

https://www.eventbrite.com/e/typo3-certifuncation-day-2018-tickets-43269147184



Get in contact

SLACK https://forger.typo3.com/slack

#edu-general and #skilldisplay-info